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Academic Background

<u>Institution</u>	<u>Degree</u>	<u>Date</u>
Binghamton University	Masters of Business Administration	2007
Empire State College at Binghamton	BS – Community and Human Services	1996

Expertise

As a business administration professional, my objective is to use total quality management approaches for continuous improvement of processes, protocols, and trainings related to program development, data collection and evaluation, and overall operations. These approaches have been integrated into Expanded Food and Nutrition Education Program [EFNEP] beyond New York State. I have been active in leadership for national efforts to improve the Web-Based Nutrition Education Evaluation and Reporting System (WebNEERS), the system used to capture and evaluate EFNEP. My technical expertise has contributed to the development of SAS code used by the national and other state EFNEP offices for the standardized review of all program data collected. I have developed two websites, one database driven using ColdFusion and SQL frameworks. Previously, I contributed to the pilot of and training for the nationally used Supplemental Nutrition Assistance Program – Education [SNAP-Ed] Education and Reporting System (EARS). I have provided technical support, data management, quality assurance, and training to SNAP-Ed providers, similar to those services listed above for EFNEP.

Professional focus

The effective management of compliance issues, assembly, analysis, training and reporting for the Food and Nutrition Education in Communities Program. Administer the WebNEERS system to ensure standard reports and ad hoc needs of FNEC and CCE programming are met, including establishing and maintaining an effective, collaborative relationship with Cornell Cooperative Extension (CCE) association representative(s) for the successful utilization of the WebNEERS software programs. Oversee the submission of budgetary projections and expenditures from CCE association's offering EFNEP programming, allowing FNEC to complete budgetary reports for the USDA/National Institute of Food and Agriculture. Ensure the compliance of FNEC program staff with the expectations of Institutional Review Board. Developed an in-person, interactive training for paraprofessional staff to address the concepts covered in the Collaborative Institutional Training Initiative (CITI). Coordinate the operations of the FNEC unit to ensure program objectives are achieved. Develop, implement, and evaluate training programs related to the utilization of and reporting through and with WebNEERS. Represent FNEC at the national level, as needed, with USDA/NIFA and other state nutrition programs in the area of evaluation, data quality, and management of related databases, particularly WebNEERS.

Professional Service

National Service and Leadership

- USDA/NIFA WebNEERS workgroup to develop an online monitoring and evaluation system to track policy, systems, and environmental change activities conducted in conjunction with direct nutrition education 2015-present
- USDA/National Institute for Food and Agriculture WebNEERS Testing Committee (advise on national web-based nutrition education evaluation and reporting system), 2011-present.
 - WebNEERS Training subcommittee (lead volunteers and advised the development of trainings and mentoring processes to improve the skills of EFNEP Directors and staff), 2015-present
 - WebNEERS Help Desk subcommittee (lead the development of processes and policies for the development and use of an on-line help desk feature within the system), 2014
 - WebNEERS Diagnostic Report subcommittee (lead and advise on the development of the tools produced by the system that are provided to program participants highlighting their eating pattern as compared to the MyPlate guidance), 2013 - 2016

- WebNEERS Beta Testing subcommittee (test and advise on the development of the system), 2011 - present

State Service and Leadership

Cornell Cooperative Extension's Expanded Food and Nutrition Education Program (EFNEP)

Coordinate data quality and assurance reviews of 24 counties providing EFNEP.

- Provide technical assistance, training and oversight of data collection and entry procedures to ensure.
- Conduct site visits to ensure compliance with program guidelines and procedures.

Cornell Cooperative Extension's Supplemental Nutrition Assistance Program – Education (SNAP-Ed)

Develop and monitor a data collection system to enable the successful completion of federal, state and local reports.

Selected Honors and Awards

- Certificate of Appreciation for Commitment and Dedication to Strengthen the Expanded Food and Nutrition Education Program, Enhance and Complement Direct Education and Program Effectiveness as a member of the National PSE Workgroup, National Institute of Food and Agriculture, 2020
- Certificate of Appreciation for preserving EFNEP's past, championing EFNEP's present, and envisioning EFNEP's future, National Institute of Food and Agriculture, 2019
- Certificate of Appreciation for commitment, dedication, and leadership to strengthen the Expanded Food and Nutrition Education Program and enhance program effectiveness, National Institute of Food and Agriculture, 2018
- Certificate of Appreciation for commitment, dedication, and leadership to strengthen the Policy, Systems and Environmental Change Workgroup, National Institute of Food and Agriculture, 2018
- Certificate of Appreciation for contribution to the development of the WebNEERS Tools, National Institute of Food and Agriculture, 2015
- Certificate of Appreciation for contribution to the development of the WebNEERS Manual, National Institute of Food and Agriculture, 2013
- Outstanding Accomplishments in Extension/Outreach Team Award for Navigating for Success: Initial Staff Training Curriculum, 2006

Experience

<u>Employer</u>	<u>Title</u>	<u>Dates</u>
Division of Nutritional Sciences Cornell University Ithaca, New York	Extension Associate <i>Nutrition Education Program</i>	2007-present
Division of Nutritional Sciences Cornell University Ithaca, New York	Extension Support Specialist II <i>Nutrition Education Program</i>	2001-2007
Division of Nutritional Sciences Cornell University Ithaca, New York	Extension Support Specialist I Nutrition Education Program	1998-2001
Alcoholism Council of Tompkins County, Inc. Ithaca, New York	Coordinator of Education	1998
The Minorities and Women Business Enterprise Development Center, Inc. Binghamton, New York	Director	1996-1998
Tioga Opportunities Program, Inc., Department of Family Health Services Owego, New York	Community Educator	1988-1996

Tioga County Council on Alcoholism and
Substance Abuse, Inc.
Owego, New York

Prevention Specialist

1991 -1994

Peer-reviewed Publications

- Wolfe, W, **Scott-Pierce, ML**, Dollahite, JS. : Choose Health: Food, Fun, and Fitness Youth Curriculum Promotes Positive Behaviors. *J Nutr Educ Behav.* 2018:20.
- Dollahite JS, Pijai El, **Scott-Pierce ML**, Parker CM, Trochim WM. A randomized controlled trial of a community-based nutrition education program for low-income parents. 2014; *J Nutr Educ Behav.* 46:102-109.
- Dollahite, J., **Scott-Pierce, M.** Outcomes of individual vs. group instruction in EFNEP. *J Extension* (2003) 41(2). <http://www.joe.org/joe/2003april/index.shtml>.
- Dollahite J, Olsen, C, **Scott-Pierce 2003**; *Family Consumer Sci Res J.* 32:127-139.

Presentations and Abstracts

- **Scott-Pierce M**, *WebNEERS Demystified!*, Expanded Food and Nutrition Education National Conference, 2019.
- **Scott-Pierce M**, *Human Subjects Refresher*, Food and Nutrition Education in Communities Fall Update, 2018.
- **Scott-Pierce M**, *WebNEERS Demystified!*, Expanded Food and Nutrition Education National Conference, 2018.
- Vanderhoof K, **Scott-Pierce M** *Looking at WebNEERS through a new set of eyes!* EFNEP National Conference 2015.
- **Scott-Pierce M** Documenting the Progress Part 3 of 4 WebNEERS Webinar Series 2015
- Dollahite J, Paddock JD, **Scott-Pierce M**. Total Quality Management as a Means of Ensuring Excellence in EFNEP and FSNE. Food and Nutrition Educators in Extension Workshop, Society for Nutrition Education and Behavior, July 19, 2008.
- **Scott-Pierce M**, Dollahite J, Improving the quality of NEERS5/CRS5 databases. *J Nutr Educ Behav* 2008;40:S52
- Dollahite JS, **Scott-Pierce M**, Paddock JD, Thomas S. Improved participant outcomes with para-professional training in a community nutrition program. *J Amer Diet Assoc.* 2006;106 (Supplement): A47.

Selected Technical, Program, and Research Reports

- **Scott-Pierce M** Changing Lives in New York State: The Expanded Food and Nutrition Education Program and Supplemental Nutrition Assistance Program – Education 1999 – 2014 2016
- Dollahite JS, Paddock JD, **Scott-Pierce M**. 2012 Evaluation Report: Eat Smart New York, Federal Fiscal Year 2012.
- Dollahite J, **Scott-Pierce M**, Paddock JD. Eat Smart New York: Cornell Cooperative Extension Evaluation Report, Federal Fiscal Year 2011.
- Dollahite J, Kenkel D, Thompson SC, **Scott-Pierce M**. Implications of an economic evaluation of projected health outcomes in a community nutrition program for limited resources audiences. Final report for Research Development Grant funded by The Joint Center for Poverty Research, USDA Food Assistance and Nutrition Research Small Grants Program. April 15, 2002.

Training Development (since 2008)

- *Navigating For Success Initial Paraprofessional Training for EFNEP and SNAP-Ed Paraprofessional Staff* 2004; updated 2008, 2010, 2017, 2019, 2022
- *Confidentiality, Compliance, and Commitment: Human Subjects Training for Working with Program Participants* 2002; updated 2009, 2017, 2018, 2019, 2021, 2022
- *3-Pass Diet Recall Data Collection* 2009; updated 2016, 2018, 2020
- *WebNEERS 101* 2012, 2021
- *More Than Just a Series* 2012
- *County Reporting System (CRS5) Finding and Fixing Errors* 2009; updated 2010, 2011

- *County Reporting System (CRS5) Building the Basics* 2008, updated 2010
- *Webinar Series – Determining Program Impact* 2010
- *Improving Data Quality* 2010
- *Progression Records to Making a Difference: Writing Success Stories* 2010
- *Road Map for Success* 2009
- *Determining Program Impact* 2008
- *New Nutrition Manager Training* 2008 - 2013

Training Manuals

- *Web-Based Nutrition Education Evaluation Reporting System Manual*, 2020
- *Nutrition Education Evaluation Reporting System; County Reporting System version 5 (CRS5) Manual*, 2009
- *Evaluation Reporting System version 4 (ERS4) Manual*, 2000

Extension In-Service Training and Support (since 2010)

- *Human Subjects Refresher Review FNEC Nutrition Fall Update*, October 2021
- *Human Subjects Refresher Review FNEC Nutrition Fall Update*, October 2020
- *Human Subjects Refresher Review FNEC Nutrition Fall Update*, October 2019
- *Human Subjects Refresher Review FNEC Nutrition Fall Update*, October 2018
- *Human Subjects Refresher Review FNEC Nutrition Fall Update*, October 2017
- *Human Subjects Refresher Review FNEC Nutrition Fall Update*, October 2015
- *Marketing to Recruit FNEC Nutrition Fall Update*, October 2015
- *Data Processes for 2015 FNEC Nutrition Fall Update*, November 2014
- *Communication: Strategies for exchanging information FNEC Nutrition Fall Update*, November 2014
- *Policies and Programming; That was then – This is now. FNEC Nutrition Manager Fall Update*, November 2013
- *Program Updates for 2013. FNEC Nutrition Manager Fall Update*, November 2012
- *NEERS5 and WebNEERS Status Update. FNEC Nutrition Manager Spring Update*, April 2012
- *Eat Smart NY Needs Assessment and Project Plan. FNEC Nutrition Manager Spring Update*, April 2012
- *Quarterly Report Process for 2012. FNEC Nutrition Manager Fall Update*, November 2011
- *Creating Elevator Speeches for Nutrition Programming. FNEC Nutrition Manager Fall Update*, November 2010
- *Youth Evaluation Efforts and Expectations. FNEC Nutrition Manager Fall Update*, May 2010

Volunteer Activities

- Weltonville Volunteer Fire Company, Inc. 2009 – present
Member of the WVFC Board of Directors
Secretary
- Tioga County Agricultural Society, Inc. 2021 – present
Member of the TCAS Board of Directors
Treasurer