Dana-Farber Cancer Institute (DFCI) is seeking a Senior Vice President, Clinical Operations, who is an experienced executive leader, with the personal qualities, skills and experience required of an operations leader and the capacity to contribute equally effectively to the strategic needs of a nationally renowned Cancer Institute that is rapidly expanding its ambulatory network, continuing its pioneering scientific and clinical discoveries and solutions, and caring for DFCI inpatients at Brigham and Women's Hospital and Boston Children's. The plan to distribute its clinical resources to a broader geography will expand its concept of what constitutes a DFCI network site. It will be essential to develop updated metrics to measure and ensure the same standards of care and access to clinical trials across all sites.

This Senior Vice President, Clinical Operations is a new role and will report to the Executive Vice President and Chief Operating Officer. The SVP will be part of the senior clinical operations team that will become a triad with the appointment of the SVP. The triad includes the Chief Medical Officer (CMO) and the SVP for Patient Care Services/Chief Nursing Officer (CNO) and the SVP of Clinical Operations (SVP).

The Organization

The DFCI is a world leader in basic and clinical research, training and application of advanced diagnostic and treatment methods relating to cancer. Founded in 1947 by Sidney Farber, MD, today DFCI employs nearly 5,000 people supporting more than 300,000 patient visits a year, is involved in some 700 clinical trials, and is internationally renowned for its blending of research and clinical excellence. DFCI's expertise in these two aspects of the fight against cancer uniquely positions it to develop and test the next generation of cancer therapies in both the laboratory and the clinic. See www.danafarber.org.

DFCI, a principal teaching affiliate of Harvard Medical School, is a federally designated Center for AIDS Research, and a founding member of the Dana-Farber/Harvard Cancer Center, a federally designated comprehensive cancer center. Providing advanced training in cancer treatment and research for an international faculty, the Institute conducts community-based programs in cancer prevention, detection and control throughout New England. DFCI is supported by the National Cancer Institute (where it continues to be one of the highest recipients of grant funding), as well as other institutes of the National Institutes of Health, and the generous support of numerous foundations and individuals who contribute to the Institute's individual research and clinic programs or to the Jimmy Fund, the principal charity of the Institute, named for one of its pediatric patients.
The Position

The SVP is the senior executive accountable for Adult Ambulatory Clinical Operations, the Disease Centers Operations, the Satellite Clinical Operations, Stem Cell and Cell Therapies Operations and Adult Inpatient Operations. The DFCI system of care includes the sites under the DFCI license: Longwood Adult and Pediatric Ambulatory Services; thirty DFCI-licensed inpatient beds at the Brigham and Women's Hospital (BWH); four DFCI licensed hospital-based Satellites and two new sites underway; and three physician practice sites undergoing conversion to licensed hospital-based Satellites. Pediatric inpatient oncology patients are admitted to Boston's Children's Hospital (BCH) and the two hospitals have jointly appointed a senior nurse leader who oversees the DFCI pediatric patients. The SVP with the CMO and CNO, in collaboration with colleagues at BWH and BCH, is responsible for ensuring a consistent high level of quality cancer care delivered to DFCI patients. The incoming leader will advance the integration of patient care operations in each health care site and between all the delivery sites of care.

The incoming leader will advance the integration of patient care operations across all the sites of DFCI care on the Longwood campus and off the campus. The SVP will extend the focus on the continuous improvement of quality and coast and promoting the "systemness" of DFCI care delivery. This leader will be a key contributor to shape systems and programs that meet and exceed quality, safety and regulatory standards. The SVP will be the accountable DFCI leader, who will collaborate with peers at BWH and Boston Children's to cultivate and steward the inter-organizational relationships that will support the quality, reliability, safety, and patient centric care provided to DFCI patients and families in all delivery sites. The SVP will provide the same role and presence with leaders at affiliated community based satellite sites.

The new SVP will partner with exceptional clinical and administrative leaders in oncology care in the Longwood academic medical campuses and will be accountable for cultivating and maintaining these relationships. The SVP will ensure that the quality of care, the efficiency of care and cost of care is managed effectively. With the CMO and the SVP/CNO, this new leader will assure that the clinical practice across all sites is well integrated, consistent and accessible. The patient and family experience will continue to be an overarching priority.

The Candidate

The right candidate will possess:

- Advanced degree in healthcare administration or related field.
- 10 years of experience in healthcare setting with proven experience in senior leadership roles; oncology and/or academic medical center experience preferred.
- Demonstrated experience leading clinical operations in a complex and highly matrixed organization including working effectively with faculty, leadership and staff with a strong customer-service focus.
The right candidate will be an experienced operational leader, who will create dashboards and metrics to measure and assess the quality, reliability, safety and cost of care and identify trends that require interventions. The SVP will promote and contribute to care delivery innovation and operational effectiveness, and advance patient care systems.

For More Information
For a full Position Specification, please visit our Current Engagements at www.ZurickDavis.com. We welcome applications, referral of potential candidates and networking sources, or other suggestions. Interested parties please send a letter of interest and resume to DFCI.SVP.ClinOps2216@ZurickDavis.com. For questions and additional information, please contact Ellen Mahoney or Jacqueline Rosenthal at 781.938.1975. All communication with ZurickDavis will remain confidential.

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